

96051.18 Request for Extension

(a)

If the hospital cannot provide the response required by section 96051.17(b)(1) and (d)(1) within 30 calendar days, the hospital may request a reasonable extension of time through the online patient complaint portal. The request must be submitted prior to the due date and describe the actions being taken to obtain the information or records and when receipt is expected.

(b)

The Department has discretion to agree to a requested extension of time. The Department will consider the following factors in determining whether to grant the extension request: (1) Complexity of required response. (2) Hospital's history of cooperativeness. (3) Necessity for third party assistance in obtaining records. (4) Any other factors submitted by the hospital showing good cause.

(1)

Complexity of required response.

(2)

Hospital's history of cooperativeness.

(3)

Necessity for third party assistance in obtaining records.

(4)

Any other factors submitted by the hospital showing good cause.

(c)

If the Department agrees to an extension of time, no penalty, pursuant to section 96051.21, will be accrued during the period of the extension.